

NOTICE OF BID OPPORTUNITY

NOTICE IS HEREBY GIVEN, that the Murfreesboro Electric Department is soliciting bids for the supply, installation, and integration of a Voice over IP telephone system.

To receive a copy of the Request for Bid, potential Bidders are encouraged to download the bid from the Murfreesboro Electric Department website, [Murfreesboro VoIP RFP](#)

Bid Title: Data Network and Voice over IP System

Bid Closing Date/Time: September 22, 2008 at 3:00 pm CDT

Pre-Bid Meeting Date/Time: September 3, 2008 at 9:00 am CDT

Pre-Bid Location: Murfreesboro Electric Department, 205 North Walnut Street, Murfreesboro, TN, 37133

Pre-Bid Information: The Pre-Bid meeting is **MANDATORY** and will include a walkthrough of the facility and existing systems

Contact Name: Steve Sax

Contact Number: (615) 494-0401

Contact E-mail: ssax@murfreesboroelectric.com

Bid Description: Murfreesboro Electric Department (MED) is a municipal electric utility serving customers within the City of Murfreesboro, Tennessee. MED is seeking a qualified Vendor to procure equipment and perform installation of a core network data switch and a Cisco or ShoreTel Voice-over-Internet Protocol (VoIP) telephone system that integrates with MED's existing Interactive Voice Response (IVR) system. The objective is to provide a reliable system to serve existing and future data and voice needs. The requested system shall replace aging electronics and make it possible to further improve customer service.